

427 N. Loop 1604 W., Suite 203 San Antonio, TX 78232-1033 Office (210) 960-5494 Fax (210) 960-2261 www.vistavisionsa.com

		Medical and Ocular	r Histor	У		
Reason For To	day's Visit <i>(i</i>	ncluding any eye concern	s you ha	ave):		
Please check	all that app	ly:				
Allergy Eyes	gy Eyes Blurry Vision: Distance, Near, Intermediate		Broken Glasses		Cataract Check	-
Contact Lenses	· · · · · · · · · · · · · · · · · · ·		Dry Eyes		Glaucoma Check	
DMV Report	Diabetic Eye	e Exam	Floaters		Itching Eyes	
Lost Glasses	Flashes of L	ight	Red/Painful		Scratched Glasses	-
Watery Eyes	Macular De	generation Check	Eye(s)		Other	
	Follow up	√isit				
Amblyopia Blindness Cataracts Color Vision Defect Diabetic Retipopathy		Eye Injury Glaucoma Macular Degeneration Retinal Detachment		Ulcer Other:		, ,
Diabetic Retinopathy  Dry Eyes						
Please provide	explanation fo	or EACH condition (how long,	treatment	's received,	drops using, etc):	
	eye doctor? _	yesno				

Patient Name: \_\_\_\_\_\_ D.O.B. \_\_\_\_\_

# **Medical History:** (please check all that apply)

General:	Psychological:	Gastrointestinal:	Skin/Integumentary
Developmental Disabilities	Depression	Crohns	Eczema
Cancer	ADD	Colitis	Rosacea
Fatigue	Bipolar	Ulcer	Psoriasis
Other	Anxiety	Celiac	Herpes Simplex/Cold Sores
	Other	Acid Reflux	Herpes Zoster/Shingles
		Other	Other
Ear, Nose & Throat:	Cardiovascular:	Gyn/Urinary:	Endocrine:
Hearing Loss	Hypertension	Kidney Disease	Diabetes Type 1 Type 2
Sinusitis	Heart Disease	Prostate Disease	Thyroid
Dry Mouth	Vasculitis	Other	Hormonal Dysfunction
Laryngitis	Congestive Heart Failure		Other
Other	Other	Nursing	
		Pregnant (trimester: )	Hematology/Lymph:
			Anemia
			Large Volume Blood Loss
			Ulcer
			High Cholesterol
Neurology:	Respiratory:	Muscular/Skeletal:	Other
Multiple Sclerosis	Cigarette Smoker	Arthritis/Osteoarthritis	
Epilepsy	Asthma	Fibromyalgia	Allergy/Immunology:
Cerebral Palsy	Bronchitis	Muscular Dystrophy	Drug Allergies
Tumors	Emphysema	Ankylosing Spondylitis	Environmental Allergies
Autism Spectrum Disorder	COPD	Gout	Rheumatoid Arthritis
Stroke/CVA	Sleep Apnea	Osteoporosis	Lupus
Migraines	Other	Other	Sjogren's Syndrome
Other			Other

Date of last physical/medical exam:
Name of Primary Care Doctor/Clinic:
Please Describe any Major Illnesses/Injuries/Surgeries/Procedures

# Please List Your Current Medications and Vitamins: (use additional paper if needed)

	Dosage:	Taken How Often:	Reason for Taking:
_			
Please List any Allergies to Me	dications:		
Please List any Other Allergies	(such as Latex	, seasonal, etc.):	
Social History:			
Do you drive? Yes No			
	If yes #	dripka par d	/
Alcohol Use: Yes No _	II yes, # _	annks per a	ay/ week/ month
Tobacco Use: Yes: Some days	s Everyda	ay Never	
Tobacco Use: Yes: Some days	s Everyda _(For how long?	ay Never ' yrs/ mo)	
Tobacco Use: Yes: Some days	s Everyda _(For how long?	ay Never ' yrs/ mo)	
Tobacco Use: Yes: Some days Former Smoker  Type: cigarette/ cigar/	s Everyda _ (For how long? pipe/ smokeles	ay Never ' yrs/ mo)	
	s Everyda _ (For how long? pipe/ smokeles	ay Never ' yrs/ mo)	

# Family Medical History: (check all that apply to blood relatives, parents, grandparents, siblings only)

*Cancer	□ Grandparents	□ Father	□ Mother	□ Siblings
Hypertension	□ Grandparents	□ Father	□ Mother	□ Siblings
Hyperthyroid	□ Grandparents	□ Father	□ Mother	□ Siblings
Hypothyroid	□ Grandparents	□ Father	□ Mother	□ Siblings
Type 1 Diabetes	□ Grandparents	□ Father	□ Mother	□ Siblings
Type 2 Diabetes	□ Grandparents	□ Father	□ Mother	□ Siblings
•	what type of cancer:		nts, grandparents, sik	olings only)
Cataract	□ Grandparents	□ Father	□ Mother	□ Siblings
Macular Degeneration	□ Grandparents	□ Father	□ Mother	□ Siblings
Glaucoma	□ Grandparents	□ Father	□ Mother	□ Siblings
Blindness	□ Grandparents	□ Father	□ Mother	□ Siblings
Keratoconus	□ Grandparents	□ Father	□ Mother	□ Siblings
Other:	□ Grandparents	□ Father	□ Mother	□ Siblings
What brand and	History:  ed in Contact Lenses? Y  type of lens are you cur  rent power? Right	rently wearing?	 _ Left	
What is the lens	base curve? Right		Left	
What is your lens	s diameter? Right		Left	
How often do you	u change your lenses? _			
What solution do	you use?			
Do you sleep in y	your lenses? Yes	No		
If so, how	often do you take them	out?	For how long?	
How many years	have you worn contact	s?		
Are you happy w	rith your current lenses?	Yes No		
	ness with your current c			
	thing you could change			



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### NOTICE OF PRIVACY PRACTICES

THIS NOTICE OF PRIVACY PRACTICES ("NOTICE") DESCRIBES HOW WE MAY USE OR DISCLOSE YOUR HEALTH INFORMATION AND HOW YOU CAN GET ACCESS TO SUCH INFORMATION. PLEASE READ IT CAREFULLY. Your "health information," for purposes of this Notice, is generally any information that identifies you and is created, received, maintained or transmitted by us in the course of providing health care items or services to you (referred to as "health information" in this Notice).

We are required by the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and other applicable laws to maintain the privacy of your health information, to provide individuals with this Notice of our legal duties and privacy practices with respect to such information, and to abide by the terms of this Notice. We are also required by law to notify affected individuals following a breach of their unsecured health information.

#### USES AND DISCLOSURES OF INFORMATION WITHOUT YOUR AUTHORIZATION

The most common reasons why we use or disclose your health information are for treatment, payment or health care operations. Examples of how we use or disclose your health information for treatment purposes are: setting up an appointment for you; testing or examining your eyes; prescribing glasses, contact lenses, or eye medications and faxing them to be filled; showing you low vision aids; referring you to another doctor or clinic for eye care or low vision aids or services; or getting copies of your health information from another professional that you may have seen before us. Examples of how we use or disclose your health information for payment purposes are: asking you about your health or vision care plans, or other sources of payment; preparing and sending bills or claims; and collecting unpaid amounts (either ourselves or through a collection agency or attorney). "Health care operations" mean those administrative and managerial functions that we must carry out in order to run our office. Examples of how we use or disclose your health information for health care operations are: financial or billing audits; internal quality assurance; personnel decisions; participation in managed care plans; defense of legal matters; business planning; and outside storage of our records.

#### OTHER DISCLOSURES AND USES WE MAY MAKE WITHOUT YOUR AUTHORIZATION OR CONSENT

In some limited situations, the law allows or requires us to use or disclose your health information without your consent or authorization. Not all of these situations will apply to us; some may never come up at our office at all. Such uses or disclosures are:

- when a state or federal law mandates that certain health information be reported for a specific purpose;
- for public health purposes, such as contagious disease reporting, investigation or surveillance; and notices to and from the federal Food and Drug Administration regarding drugs or medical devices;
- disclosures to governmental authorities about victims of suspected abuse, neglect or domestic violence;
- uses and disclosures for health oversight activities, such as for the licensing of doctors; for audits by Medicare or Medicaid; or for investigation of possible violations of health care laws;
- disclosures for judicial and administrative proceedings, such as in response to subpoenas or orders of courts or administrative agencies;
- disclosures for law enforcement purposes, such as to provide information about someone who is or is suspected to be a
  victim of a crime; to provide information about a crime at our office; or to report a crime that happened somewhere else;
- disclosure to a medical examiner to identify a dead person or to determine the cause of death; or to funeral directors to aid in burial; or to organizations that handle organ or tissue donations;
- uses or disclosures for health related research;
- uses and disclosures to prevent a serious threat to health or safety;
- uses or disclosures for specialized government functions, such as for the protection of the president or high ranking government officials; for lawful national intelligence activities; for military purposes; or for the evaluation and health of members of the foreign service;
- disclosures of de-identified information;
- disclosures relating to worker's compensation programs;
- disclosures of a "limited data set" for research, public health, or health care operations;
- incidental disclosures that are an unavoidable by-product of permitted uses or disclosures;
- disclosures to "business associates" and their subcontractors who perform health care operations for us and who commit to respect the privacy of your health information in accordance with HIPAA

Unless you object, we will also share relevant information about your care with any of your personal representatives who are helping you with your eye care. Upon your death, we may disclose to your family members or to other persons who were involved in your care or payment for health care prior to your death (such as your personal representative) health information relevant to their involvement in your care unless doing so is inconsistent with your preferences as expressed to us prior to your death.

#### SPECIFIC USES AND DISCLOSURES OF INFORMATION REQUIRING YOUR AUTHORIZATION

The following are some specific uses and disclosures we may not make of your health information without your authorization:

Marketing activities. We must obtain your authorization prior to using or disclosing any of your health information for marketing purposes unless such marketing communications take the form of face-to-face communications we may make with individuals or promotional gifts of nominal value that we may provide. If such marketing involves financial payment to us from a third party your authorization must also include consent to such payment.

Sale of health information. We do not currently sell or plan to sell your health information and we must seek your authorization prior to doing so.

**Psychotherapy notes.** Although we do not create or maintain psychotherapy notes on our patients, we are required to notify you that we generally must obtain your authorization prior to using or disclosing any such notes.

#### YOUR RIGHTS TO PROVIDE AN AUTHORIZATION FOR OTHER USES AND DISCLOSURES

- Other uses and disclosures of your health information that are not described in this Notice will be made only with your written authorization.
- You may give us written authorization permitting us to use your health information or to disclose it to anyone for any purpose.
- We will obtain your written authorization for uses and disclosures of your health information that are not identified in this Notice or are not otherwise permitted by applicable law.
- We must agree to your request to restrict disclosure of your health information to a health plan if the disclosure is for the purpose of carrying out payment or health care operations and is not otherwise required by law and such information pertains solely to a health care item or service for which you have paid in full (or for which another person other than the health plan has paid in full on your behalf).

Any authorization you provide to us regarding the use and disclosure of your health information may be revoked by you in writing at any time. After you revoke your authorization, we will no longer use or disclose your health information for the reasons described in the authorization. However, we are generally unable to retract any disclosures that we may have already made with your authorization. We may also be required to disclose health information as necessary for purposes of payment for services received by you prior to the date you revoked your authorization.

#### YOUR INDIVIDUAL RIGHTS

You have many rights concerning the confidentiality of your health information. You have the right:

- To request restrictions on the health information we may use and disclose for treatment, payment and health care operations. We are not required to agree to these requests. To request restrictions, please send a written request to us at the address below.
- To receive confidential communications of health information about you in any manner other than described in our authorization request form. You must make such requests in writing to the address below. However, we reserve the right to determine if we will be able to continue your treatment under such restrictive authorizations.
- To inspect or copy your health information. You must make such requests in writing to the address below. If you request a copy of your health information we may charge you a fee for the cost of copying, mailing or other supplies. In certain circumstances we may deny your request to inspect or copy your health information, subject to applicable law.

- To amend health information. If you feel that health information we have about you is incorrect or incomplete, you may ask us to amend the information. To request an amendment, you must write to us at the address below. You must also give us a reason to support your request. We may deny your request to amend your health information if it is not in writing or does not provide a reason to support your request. We may also deny your request if the health information:
  - o was not created by us, unless the person that created the information is no longer available to make the amendment,
  - o is not part of the health information kept by or for us,
  - o is not part of the information you would be permitted to inspect or copy, or
  - o is accurate and complete.
- To receive an accounting of disclosures of your health information. You must make such requests in writing to the address below. Not all health information is subject to this request. Your request must state a time period for the information you would like to receive, no longer than 6 years prior to the date of your request and may not include dates before April 14, 2003. Your request must state how you would like to receive the report (paper, electronically).
- To designate another party to receive your health information. If your request for access of your health information directs us to transmit a copy of the health information directly to another person, the request must be made by you in writing to the address below and must clearly identify the designated recipient and where to send the copy of the health information.

### **Contact Person:**

Our contact person for all questions, requests or for further information related to the privacy of your health information is: Toni Racoma, O.D.

Vista Vision Premier Family Eyecare
427 N. Loop 1604 W., Suite 203
San Antonio, TX 78232
eyes@vistavisionsa.com
Phone (210) 960-5494

Fax (210) 960-2261

## Complaints:

If you think that we have not properly respected the privacy of your health information, you are free to complain to us or to the U.S. Department of Health and Human Services, Office for Civil Rights. We will not retaliate against you if you make a complaint. If you want to complain to us, send a written complaint to the office contact person at the address, fax or E mail shown above. If you prefer, you can discuss your complaint in person or by phone.

## **Changes to This Notice:**

We reserve the right to change our privacy practices and to apply the revised practices to health information about you that we already have. Any revision to our privacy practices will be described in a revised Notice that will be posted prominently in our facility. Copies of this Notice are also available upon request at our reception area.

Notice Revised and Effective: February 16, 2017

### ACKNOWLEDGEMENT OF RECEIPT

acknowledge that I received a	copy of Vista Vision Premier
Patient Name:	
Date	Patient name
Parent name (if applicable)	
Patient/Parent Signature	



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# **Financial Policy**

The doctor and staff at Vista Vision Premier Family Eyecare are pleased that you have chosen us for your eyecare needs. Please review our financial policy and acknowledge it with your signature below.

- 1. Payment for professional services (eye examinations, specialty testing, medical visits) is due the day services are provided. Payment for eyeglasses and contact lenses is due in full the day materials are ordered. For your convenience, we accept cash, debit cards, Visa, Mastercard, Discover, and Care Credit.
- 2. Eyeglasses are customized products and all optical sales are final.
- 3. Payments for copays, deductibles, and items known not to be covered by your insurance is due at the time of your visit. You are ultimately responsible for all charges for which your insurance company denies payment when we receive your *Explanation of Benefits* statement from them. Payment is due within 30 days after having been notified by your insurance and/or providers.
- 4. In the event that we do not participate with your Vision Plan or Medical Insurance, payment is due in full when services are rendered. We will provide you with an itemized receipt so that you may file with your carrier for reimbursement.
- 5. Both established and new contact lens wearers are subject to a contact lens medical evaluation and fitting fee. This fee is due at the date of the initial evaluation.
- 6. For those with Flexible Spending Accounts, payment in full is due for services rendered and materials ordered. An itemized statement that can be submitted to your insurance company for reimbursement will be given to you at the time of your visit.
- 7. If payment from your insurance company has not been received in 60 days, you will be responsible for paying your account balance in full.
- 8. Finance charges at the rate of 1.5% month (18% APR) will accrue on all outstanding balances.
- 9. In some families, the question of who is responsible for a child's bill is uncertain. Since we are not party to any separation agreement or court order, this is strictly a matter between parents. We must insist, therefore, that the parent who requests evaluation and treatment for the child will be responsible for all fees incurred.
- 10. If our office pursues legal action to collect unpaid charges, you will be billed the cost of attorney fees, courts costs, and collection fees in addition to any unpaid balances.

I have read and understand the above information and agree to the terms set forth in this agreement. I understand that if I fail to make any payments my account may be turned over to a collection agency.

Patient Name	<del></del>	
Signature of Patient or Legal Guardian	 	



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## **Annual Contact Lens Agreement**

At **Vista Vision Premier Family Eyecare** we carry the latest in contact lens technology and specialize in the 'difficult-to-fit' patients. This includes astigmatism-correcting lenses (toric), multifocal lenses, corneal diseases (like keratoconus), and post-surgical contact lens fits. We are dedicated to your eye health and to an enjoyable, comfortable contact lens experience!

# **Contact Lens Medical Evaluation and Fitting Fee:**

Contact lenses are medical devices which require ongoing evaluation to ensure safe and comfortable wear. This service is in addition to your annual comprehensive examination and covers the initial evaluation and all contact lens related follow up visits for a period of two (2) months. The contact lens medical evaluation and fitting fee includes:

- Evaluation of current, or new lens, fit on the eye
- Evaluation of corneal, conjunctival, and eyelid health as related to contact lens wear
- Evaluation of visual acuity and comfort in current, or new lens
- Progress checks related to changes in contact lens prescription or material for a period of two
   (2) months following initial evaluation

The **Contact Lens Medical Evaluation and Fitting Fee** will range in price depending on the complexity of the lens worn:

Soft Lenses \$75
 Rigid Gas Permeable (RGP) \$150
 Specialty Contact Lenses \$250

- Bifocal/Multifocal RGP
- Scleral
- Keratoconus
- Post Corneal Surgery
- Hybrid Gas Perm/Soft

In addition, all new contact lens wearers will undergo training for the insertion and removal of contact lenses and for the proper care of their contact lenses. This one-time fee of \$50 covers as many training sessions as needed.

### Please note:

Fitting fees cover up to two (2) months of follow-up care. If you elect to forego the follow-up care and return beyond the initial two-month period, you will be charged a fee of \$50. You must have follow-up care in order to finalize contact lenses, unless otherwise authorized by the doctor.

period you feel contact lenses are not for you please note the and Fitting Fee will NOT be refunded (initial)	• •
Fairness to Contact Lens Consumers Act: This act went into e Act, you are entitled to a copy of your contact lens prescription examining doctor. Receiving a diagnostic lens is NOT a finalized determined at the follow-up appointment after you have been lenses are valid for one year, per Texas state law.	on once the prescription is finalized by the ed prescription. A finalized prescription is
I have read and understand the above information and agre I also acknowledge that I have had all my questions answere	,
Patient Name	
Signature of Patient or Legal Guardian	